



Working through and beyond Emergency Department overcrowding

Monday 14th November 2011,

Royal College of Surgeons in Ireland, 123 St Stephen's Green, Dublin 2.

09:30 – 10:00 *Coffee*

Morning session: ED overcrowding – problems and solutions; lessons learned in Canada and the UK.

- 10:00 – 10:15 Welcome and Introduction – *Dr Una Geary, National Emergency Medicine Programme Lead.*
- 10:15 – 10:45 Ontario's strategy to reduce Emergency Department waiting times: why now, what's worked and what hasn't
Professor Michael Schull, Director, Division of Emergency Medicine, Department of Medicine, University of Toronto; Senior Scientist, Institute for Clinical Evaluative Sciences, Canada.
- 10:45 – 11:15 Lessons from the UK - What worked and what didn't
Mr Stephen Duncan RGN, National Head of Intensive Support, NHS, UK.
- 11:15 – 11:45 Solutions to ED overcrowding in Ireland - The SDU approach
Dr Martin Connor, Senior Advisor, Special Delivery Unit, Department of Health.
- 11:45 – 12:30 Panel Discussion/Q&A
- 12:30 – 13:15 *Lunch*

Afternoon session: Innovation and evidence-based practice in Emergency Medicine.

- 13:15 – 13:30 Introduction to Effective Practice in Emergency Medicine – *Dr Una Geary.*
- 13:30 – 13:55 Utilisation of a proven low cost Virtual ED Lean Simulation Model to identify best management strategies to improve real ED patient flow
Dr John McInerney, Consultant in Emergency Medicine, Mater Misericordiae University Hospital.
- 13:55 – 14:25 Front door initiatives to improve ED flow:
Rapid Assessment and Treatment
Professor John Ryan, St Vincent's Hospital.
SWOT- Early Access to Social Work and Occupational Therapy within the ED
Ms Carol Rafferty, Senior Occupational Therapist, and Ms Michelle Frawley, Medical Social Worker, AMNCH Tallaght.
- 14:25 – 14:50 Emergency Nursing initiatives to improve ED quality and efficiency
Ms Valerie Small, Advanced Nurse Practitioner, St James's Hospital, Dublin.
- 14:50 – 15:15 Condition-specific pathways of care in Emergency Medicine
Dr Geraldine McMahon, Consultant in Emergency Medicine, St James's Hospital, Dublin.
- 15:15 – 15:25 Q&A
- 15:30 – 16:00 Research and innovation in Emergency Medicine
Professor Ronan O'Sullivan, Consultant in Emergency Medicine, Our Lady's Children's Hospital, Crumlin; Professor of Paediatrics, University College Dublin and Dr Abel Wakai, Consultant in Emergency Medicine, Midland's Regional Hospital Tullamore and MRH Mullingar.
- 16:00 – 16:20 *Coffee*

"State of the Art" Lecture – Research in Emergency Medicine

- 16:20 - 17:00 Health services research in Emergency Medicine: a lever to improve our knowledge, our morale and our patient outcomes
Professor Michael Schull, Director, Division of Emergency Medicine, Department of Medicine, University of Toronto; Senior Scientist, Institute for Clinical Evaluative Sciences, Canada.
- 17:15 Closing remarks